

the eves_ seminar series
“Washing Instructions” in Business-Contexts

- Leadership Edition -

performance = **a**bility x **w**illingness x **p**ermission



Advanced Interpersonal Communication

Status & Resilience as Leadership-Tools

Content

The interplay of internal and external posture, as well as the constant conscious or unconscious renegotiation of the position in the unofficial ranking, make dealing with each other complex and often incomprehensible.

As a leader, such situations may seem familiar to you - whether between employees and customers, in between employees or perhaps in your private environment. You are expected to take care of the situation and ensure that it progresses in a goal-oriented manner. Often, however, the emotions are already so heated that it can be challenging to find the right tone.

Relax. All these situations are based on a grammar that is primarily based on the "situation status" and - like the grammar of any language - regulates the structures and modes of action according to which the interpersonal "language" takes place for the most part.

Get in touch with the dynamics of status-constellations and the impact resilience has. Be in the lead when getting rid of "spanners in the works".

Topics

- the status-model as a goal-oriented communication- and leadership tool
- the „status-mattress“
- Resilience – the spring of inner status
- Feedback as a tool for improvement

Date & Location	Times	Expenses	Number of participants
11./12.09.2019 Hotel Schindelbruch in Stolberg	2 days day 1: 10 am - 6 pm	€ 2550,- excl. VAT Included: - Seminar and papers - conference package - dinner	max. 8
24./25.6.2020 Hotel Freigeist in Northeim	day 2: 9 am - 5 pm	accommodation is not included	

**All modules of our seminar series are accompanied by two coaches.
 Individual settings for an optimal outcome.**